Refund Policy

If you are not 100% satisfied with a purchase of an item, you may return it for a full refund or exchange within 30 days. Returned or exchanged items must be in the original packaging and condition.

Payment Policy

Boarding fees must be paid at time of drop off. Daycare and grooming fees may be paid at pick up. We accept all credit cards and apple pay.

Cancellation Policy

Grooming: Less than 24 hour notice $30

Less than 10 hour notice full amount of grooming price

Boarding: Less than 48 hours during major holiday's $50 cancellation fee. Less than 24 hour notice during major holiday's cancellation fee is full boarding price.

Late Pick up Policy

Grooming: If you arrive over an hour after pet groom is complete a crating fee of $20 will be charged.

If you arrive over 3 hours after pet groom is complete you will be charged $30 (half day daycare)

Daycare: If you arrive after 6:05 you will be charged $20. If you do not arrive by 6:20pm your pet will be boarded until the next day

Boarding Policy

-All dogs must have veterinary proof of Bordetella Vaccine, Distemper Vaccine, and Rabies Vaccine

-All pets must be in good general health. No pets exhibiting signs of serious illness, pets with contagious viruses or pets with any other potentially transferable diseases/sickness will be accepted.

-All boarding arrangements must be made at least 48 hours before drop off date. If not an emergency boarding fee of $30 will be charged.

-We highly recommend a bath and/or grooming before your pet's departure from our kennel due to the amount of play time everyone receives. Please inquire about our bathing and grooming services when you make your appointment to ensure there is space in the schedule.

-Prices are based on size and behavior of pet and are subject to change without notice.